

Preparing for a DDoS Attack

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The Cloud...



What is a DDoS?



Where's your Umbrella?



1 - Be Prepared

Have a Plan

- Know what your options are
- Find out what upstreams can do to help and know how to use it
- Consider AUPs yours and your upstreams

Be nimble

- Low DNS TTLs on likely targets
- Put likely targets on independently routable prefixes
- Be able to quickly adapt your routing

2 - Be aware

Monitor everything

- Bit rate and packet rate via SNMP
- Netflow, Sflow, etc
- Peering portal stats
- Span ports / Taps

Know what's going on on your network

Otherwise you're in the dark

Know what's going on downstream

- Your customer might want to see 43Gbps of NTP
- Or they might only want 80/tcp.

3 - Have a Robust DNS Infrastructure

If you (or your customer's) DNS is broken, so are you.

Don't make it an easy target:

```
;; ANSWER SECTION:
example.com.
                    14400
                                        ns1.example.com.
                              ΙN
                                   NS
example.com.
                                        ns2.example.com.
                    14400
                              ΤN
                                  NS
;; ADDITIONAL SECTION:
ns1.example.com.
                    14400
                              IN
                                   Α
                                        a.b.c.10
ns2.example.com.
                              ΤN
                                   Α
                                        a.b.c.140
                    14400
```

```
;; ANSWER SECTION:
akamai.com.
                    300
                         ΙN
                              NS
                                   a20-66.akam.net.
akamai.com.
                    300
                         ΙN
                              NS
                                   a2-66.akam.net.
akamai.com.
                         ΙN
                              NS
                                   a3-66.akam.net.
                    300
                              NS
                                   a9-66.akam.net.
akamai.com.
                    300
                         ΙN
                         ΙN
                              NS
akamai.com.
                    300
                                   a8-66.akam.net.
akamai.com.
                    300
                         ΙN
                              NS
                                   a5-66.akam.net.
akamai.com.
                    300
                         ΙN
                              NS
                                   all-66.akam.net.
                         ΙN
                              NS
akamai.com.
                    300
                                   a13-66.akam.net.
                         ΙN
                              NS
                                   a1-66.akam.net.
akamai.com.
                    300
                                   a16-66.akam.net.
akamai.com.
                    300
                         ΙN
                              NS
                                   a28-66.akam.net.
                         ΙN
                              NS
akamai.com.
                    300
                    300
                        ΙN
                              NS
                                   a12-66.akam.net.
akamai.com.
                        ΙN
                                   a7-66.akam.net.
akamai.com.
                    300
                              NS
;; ADDITIONAL SECTION:
a1-66.akam.net.
                         90000
                                   ΙN
                                             193.108.91.66
a1-66.akam.net.
                         90000
                                   ΙN
                                        AAAA 2600:1401:2::42
                                             95.100.174.66
a2-66.akam.net.
                         90000
                                   IN
                                             96.7.49.66
a3-66.akam.net.
                         90000
                                   IN
a5-66.akam.net.
                         90000
                                   ΙN
                                             95.100.168.66
                                             23.61.199.66
a7-66.akam.net.
                         90000
                                   IN
a8-66.akam.net.
                         90000
                                   IN
                                             2.16.40.66
                                   ΙN
                                        AAAA 2600:1403:a::42
a8-66.akam.net.
                         90000
                                             184.85.248.66
a9-66.akam.net.
                                   IN
                         90000
all-66.akam.net.
                         90000
                                   IN
                                             84.53.139.66
                                      ©20A5 AKAM1184 F25 F150 W660 TM
a12-66.akam.net.
                         90000
```

4 - A Firewall Will Not Save You

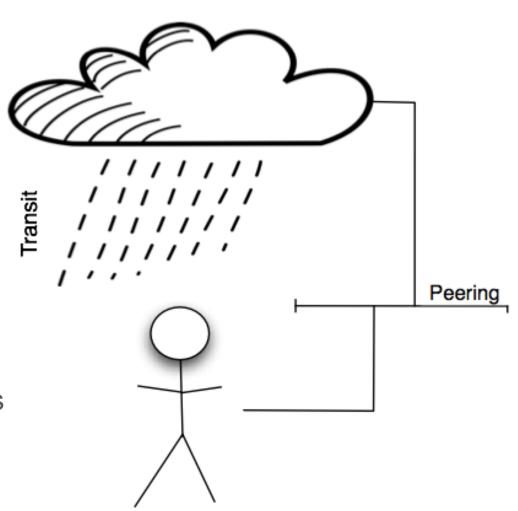
State Kills
The vast number of flows involved in a DDoS attack can easily overwhelm a stateful firewall

5 - Spread the pain

Have multiple paths over which traffic can arrive

A broader 'attack surface' gives you more options

You can apply different measures on different paths



6 - Null Routing

The ISP View



The Customer View



7 - Mitigation Appliances

Many vendors offer on-premises appliances

- Typically fixed N Gbps of capacity
- Some come with 'cloud' capabilities to use resources upstream

They will help defeat some attacks, but:

- They can be expensive
- You still need big pipes to ingest the traffic
- Not every attack vector will suit every device
- You need a human element to drive effective mitigation
- and...

8 - Know your Limits

The N+1th Gbps is a killer



Some day you're going to need a bigger boat

9 - Use Somebody Else's



There are options to mitigate attacks before they reach your network

Upstream providers may offer a mitigation service, or...

10 - Pass the Buck

There are third-party alternatives:

Content Distribution Networks

- Push content out to a vast server footprint
- Primarily an end-user-experience / performance service
- But can also absorb DDoS attacks
- They do not suit all types of (legitimate) traffic

DDoS Protection Services

- Have connectivity and mitigation capacity to absorb large attacks
- · They pass 'clean' or 'post mitigation' traffic back to you
- via proxy or a direct link (real or tunnelled)

Summary

- Be Prepared
- Be Nimble
- Be Aware
- Have Solid DNS
- Don't rely on state
- Know what your limits are
- Consider third party services