

### **Root Cause Analysis Tool**

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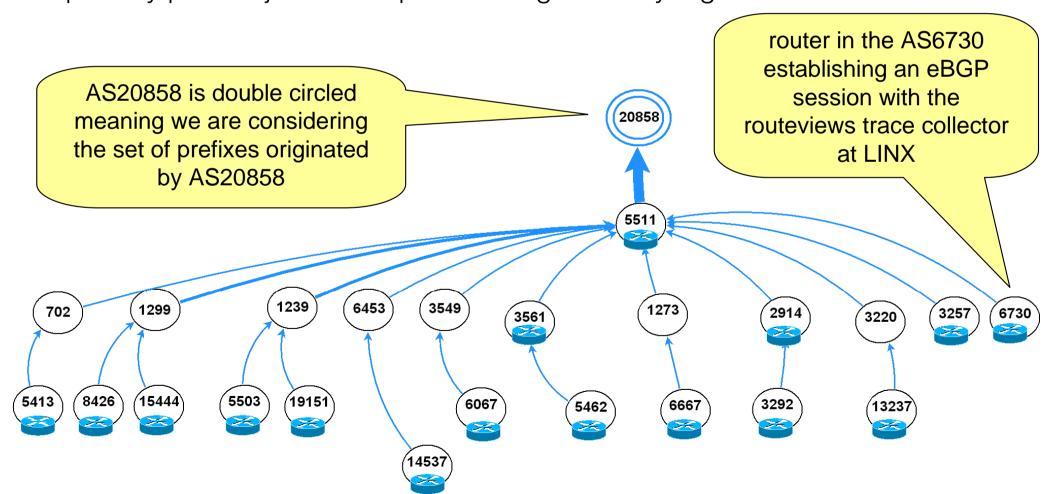


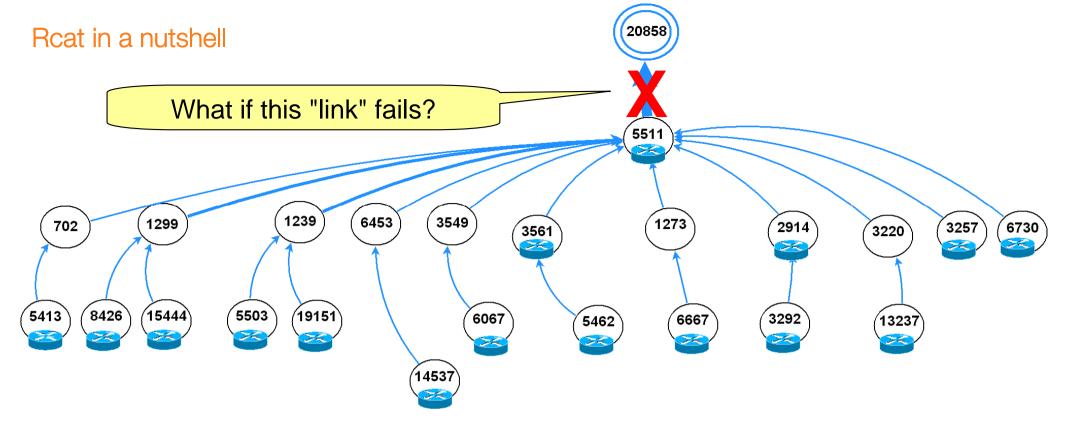
#### Today's presentation agenda

- Rcat in a nutshell
  - Getting familiar with the tool and its principles
- Case study 1: January Mediterranean Cable Break
  - Getting some confidence in Rcat results
- Case study 2: A tiny not so tiny event
  - Maybe the most interesting feature of Rcat

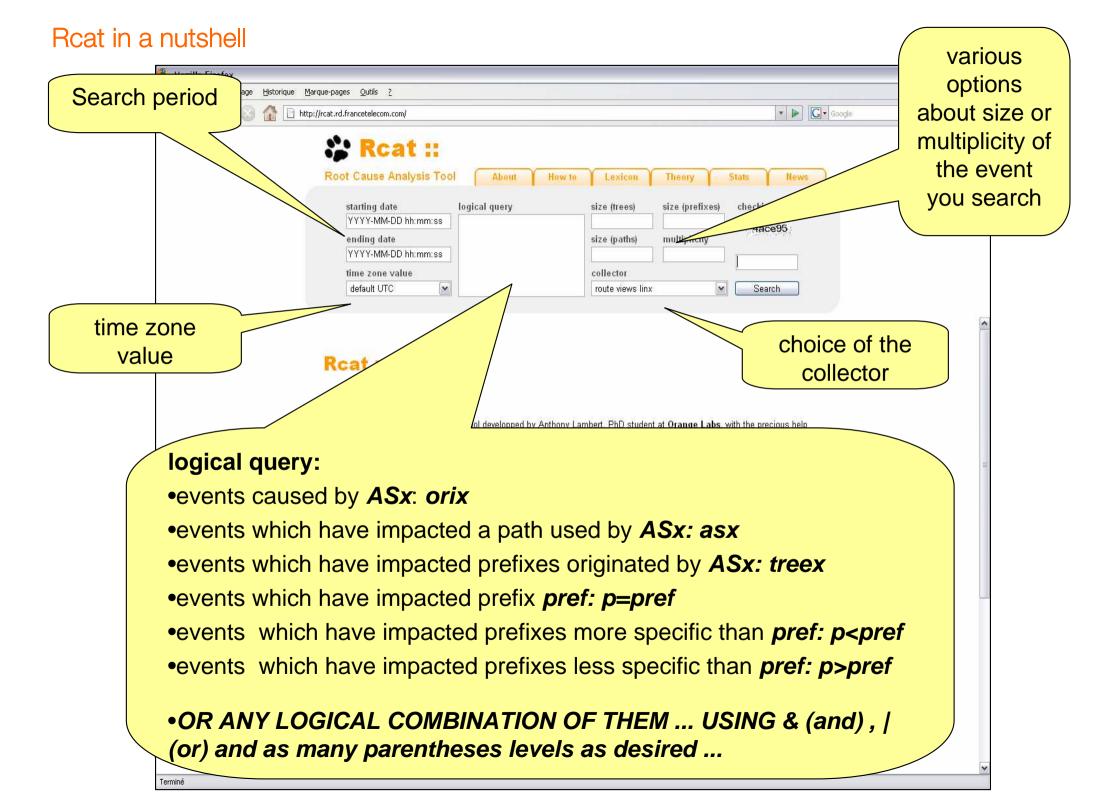
- Rcat is based on the method we presented last year at Nanog40:
  - Revisiting Interdomain Root Cause Analysis from Multiple Vantage Points, Anthony Lambert, Mickael Meulle, Jean-Luc Lutton, NANOG-40, June 2007
- As promised Rcat is publicly available at: <a href="http://rcat.rd.francetelecom.com/">http://rcat.rd.francetelecom.com/</a>
- Rcat analyzes BGP announcements sent by route-views eBGP peers, so as to determine which ASs are the more likely to have originating the inter domain structure changes which have lead to the emission and spread of the BGP announcements collected.
- Rcat aims at helping NOCs providing them with:
  - an increased reactivity during outages
  - an increased proactivity, detecting small recurrent events for instance

- For every router connected to the trace collector, one knows at every moment the AS path it uses to join any prefix.
- Observing the behavior of these paths, it appears that every router has a preferred path to join any prefix p over time: The "primary path" to p.
- It also appears that most of the time a source router uses the same primary path to join all the prefixes originated by a given AS.





- After some time, every router connected to the trace collector should announce a new path to join prefixes originated by AS20858 or at least withdraw its primary path.
- From our point of view, the primary paths used to join these prefixes become unavailable ... or said in another way the origin AS20858 tree is fading.
- Rcat can be seen as a very big state machine that keeps track for every primary path of its state: available or unavailable and correlates primary paths unavailabilities so as to extract the underlying events





For each event satisfying the options set, Rcat displays a thumbnail, basic information and the list of occurrences of this events during the search period starting date logical query checking code size (trees) size (prefixes) YYYY-MM-DD hh:mm:ss 4ace95 ending date size (paths) multiplicity YYYY-MM-DD hh:mm:ss 4ace95 time zone value collector v Y default UTC route views linx Search RV LINX 2008 03 33864: > 1 occurence size (trees|paths|prefixes) 8 | 35 |56 2008-03-12 07:27:44 number of impacted prefixes 14 originators AS3356 - LEVEL3 RV LINX 2008 03 33865: > 1 occurence size (trees|paths|prefixes) 70 | 110 |259 2008-03-12 07:28:02 number of impacted 206 prefixes AS6453 originators GLOBEINTERNET RV LINX 2008 03 109:

size (trees|paths|prefixes) 1 | 9 |9

AS8167 - TELESC

AS11835 - AS11835

number of impacted prefixes 1

originators

When clicking on the occurrence date you are interested in, Rcat displays the detail for this occurrence

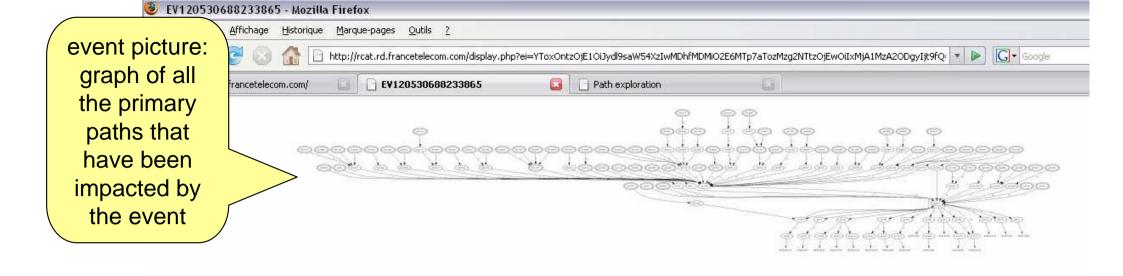
> 95 occurences

2008-03-12 07:28:13

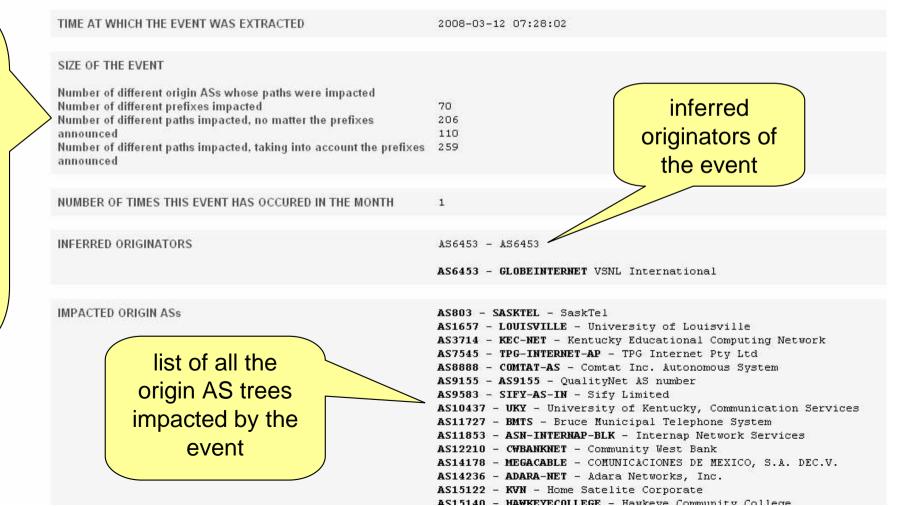
2008-03-12 08:04:34

2008-03-12 08:15:22

2008-03-12 08:23:38 2008-03-12 08:28:08 2008-03-12 08:47:03 2000 02 42 00.55.40



information about the size and the multiplicity of the event (number of times the event has occurred in the month)



For each impacted origin AS, Rcat displays the primary paths each router was using to join the different impacted prefixes

Rcat also points out at what time these paths have become unavailable

D2E6MTp7aTozMzg2NTtzOjEwOj



UNAVAILABILITY PRFFIX SOURCE ROUTER PROPAGATION PATH STARTING DATE 195.66.224.118 7545-7545-7545-6453-14537 2008-03-12 07:20:42 195.66.224.64 7545-7545-7545-6453-1239-3292 2008-03-12 07:20:58 195.66.224.39 7545-7545-7545-6453-3561 2008-03-12 07:20:40 195.66.224.233 7545-7545-7545-6453-1239-19151 2008-03-12 07:21:31 195.66.224.83 7545-7545-7545-6453-5511 2008-03-12 07:20:42 195.66.226.101 7545-7545-7545-6453-1239-5503 2008-03-12 07:21:10 195.66.224.109 7545-7545-7545-6453-1299-1299-15444 2008-03-12 07:21:03 195.66.224.32 7545-7545-7545-6453-3257 2008-03-12 07:20:49 192.190.214.0/24 195.66.224.138 7545-7545-7545-6453-2914 2008-03-12 07:20:49 195.66.226.114 7545-7545-7545-6453-3549-6667 2008-03-12 07:21:20 195.66.224.99 2008-03-12 07:20:47 7545-7545-7545-6453-3320-13237 When 195.66.224.66 7545-7545-7545-6453-1299-8426 2008-03-12 07:21:12 195.66.226.85 7545-7545-7545-6453-5511-6730 2008-03-12 07:21:20 clicking on a 195.66.226.35 2008-03-12 07:21:01 7545-7545-7545-6453-6067 195.66.224.29 7545-7545-7545-6453-701-5413 2008-03-12 07:21:31 prefix, Rcat 195.66.224.56 2008-03-12 07:21:06 7545-7545-7545-6453-3561-5462 displays the 195.66.224.118 7545-7545-7545-6453-14537 2008-03-12 07:20:42 195.66.224.64 7545-7545-7545-6453-1239-3292 2008-03-12 07:20:58 path 195.66.224.39 7545-7545-7545-6453-3561 2008-03-12 07:20:40 195.66.224.233 7545-7545-7545-6453-1239-19151 2008-03-12 07:21:31 exploration 195.66.224.83 7545-7545-7545-6453-5511 2008-03-12 07:20:42 195.66.226.101 7545-7545-7545-6453-1239-5503 2008-03-12 07:21:10 the routers 195.66.224.109 7545-7545-7545-6453-1299-1299-15444 2008-03-12 07:21:03 195.66.224.32 7545-7545-7545-6453-3257 2008-03-12 07:20:49 have 0.209.0/24 195.66.224.138 7545-7545-7545-6453-2914 2008-03-12 07:20:49 195.66.226.114 7545-7545-7545-6453-3549-6667 2008-03-12 07:21:20 undergone 195.66.224.99 2008-03-12 07:20:47 7545-7545-7545-6453-3320-13237 195.66.224.66 7545-7545-7545-6453-1299-8426 2008-03-12 07:21:12 during the 195.66.226.85 7545-7545-7545-6453-5511-6730 2008-03-12 07:21:20 195.66.226.35 7545-7545-7545-6453-6067 2008-03-12 07:21:01 event 195.66.224.29 7545-7545-7545-6453-701-5413 2008-03-12 07:21:31 195.66.224.56 7545-7545-7545-6453-3561-5462 2008-03-12 07:21:06

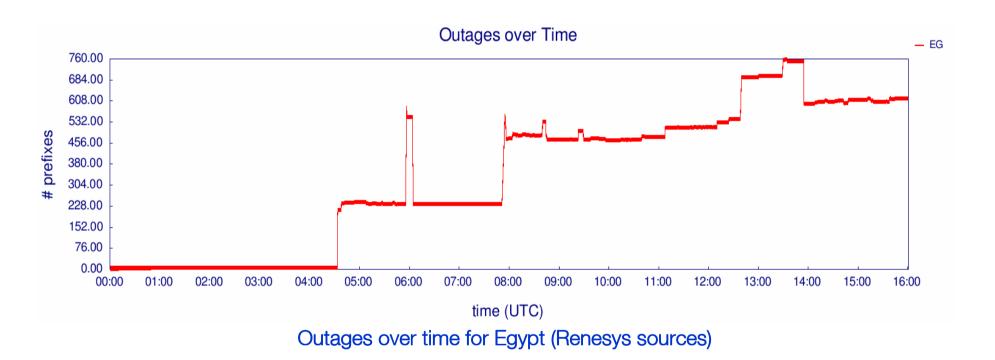
AS7545 - TPG-INTERNET-AP - TPG Internet Pty Ltd ( 2 prefixes impacted )

For each router connected to the trace collector, one can see the paths it has explored during the event and the unreachability periods it has undergone



SOURCE ROUTER	PROPAGATION PATH	DATE	PATHS EXPLORED	ANNOUNCEMENT TYPE
195.66.224.118	7545-7545-7545-6453-14537	2008-03-12-07:20:42 2008-03-12-07:20:54 2008-03-12-07:21:36 2008-03-12-07:22:13	7545-7545-7545-6453-1239-5769-14537 7545-7545-7545-6453-701-14537 7545-7545-7545-6453-14537	update update withdrawn update
195.66.224.64	7545-7545-7545-6453-1239-3292	2008-03-12-07:20:58 2008-03-12-07:22:31	7545-7545-7545-6453-3549-3292 7545-7545-7545-6453-1239-3292	update update
195.66.224.39	7545-7545-7545-6453-3561	2008-03-12-07:20:40 2008-03-12-07:22:10	7545-7545-7545-6453-3561	withdrawn update
195.66.224.233	7545-7545-7545-6453-1239-19151	2008-03-12-07:21:31 2008-03-12-07:23:01 2008-03-12-09:22:43	7545-7545-7545-6453-1239-19151 7545-7545-7545-6453-1239-19151	withdrawn update update
195.66.224.83	7545-7545-7545-6453-5511	2008-03-12-07:20:42 2008-03-12-07:20:46 2008-03-12-07:21:41 2008-03-12-07:22:11 2008-03-12-07:22:21	7545-7545-7545-6453-5511	withdrawn update withdrawn update update
195.66.226.101	7545-7545-7545-6453-1239-5503	2008-03-12-07:21:10 2008-03-12-07:22:11 2008-03-12-07:22:43 2008-03-12-07:23:13 2008-03-12-08:47:42 2008-03-12-08:48:12	7545-7545-7545-6453-2914-5503 7545-7545-7545-6453-1239-5503 7545-7545-7545-6453-1239-5503 7545-7545-7545-6453-1239-5503 7545-7545-7545-6453-1239-5503	withdrawn update update update update update update
195.66.224.109	7545-7545-7545-6453-1299-1299-15444	2008-03-12-07:21:03 2008-03-12-07:21:34 2008-03-12-07:23:04	7545-7545-7545-6453-3549-3549-15444 7545-7545-7545-6453-1299-1299-15444	update withdrawn update
105 66 224 22	7545 7545 7545 6452 2257	2008-03-12-07:20:49 2008-03-12-07:22:12	7545-7545-7545-6453-3257	withdrawn update

- The cable break was very well documented by Renesys on their blog at:
  - http://www.renesys.com/blog/2008/01/mediterranean\_cable\_break.shtml



Focusing on Egypt, one of the harder-hit countries, here is the challenge:

- "Redrawing" Renesys' unreachability curve using Rcat results
- Explaining the different peaks in the curve

 According to Renesys and some other data sources, here are the Egyptian providers and their upstream providers:

Egyptian providers	LINKdotNET	TEDATA	EgyNet	Internet Egypt	Nile Online
ASN	24863	8452	20858	5536	15475
Upstream providers	FLAG UUNET	FLAG SEABONE UUNET	Internet Egypt OPENTRANSIT TEDATA	RAYA-AS TEDATA	RAYA-AS FLAG TEDATA
ASN	15412 701	15412 6762 701	5536 5511 8452	24835 8452	24835 15412 8452

- A cable breakdown can be seen as a multiple "link failures" between the ASs that peer through transmission link supported by the cable.
- Under our formalism, the cable breakdown should correspond to many origin ASs trees fading.
- We should then obtain in Rcat different events originated either by the regional providers, or their providers

 More precisely we should observe events either caused by the Egyptian providers or caused by one their upstream providers and which have impacted the prefixes the Egyptian providers originate.

For instance, for Nile Online the corresponding logical query is:

events
caused by
Nile Online

(tree15475 & (ori15412 | ori24835 | ori8452))

events
characters

Ori8452))

events
characters

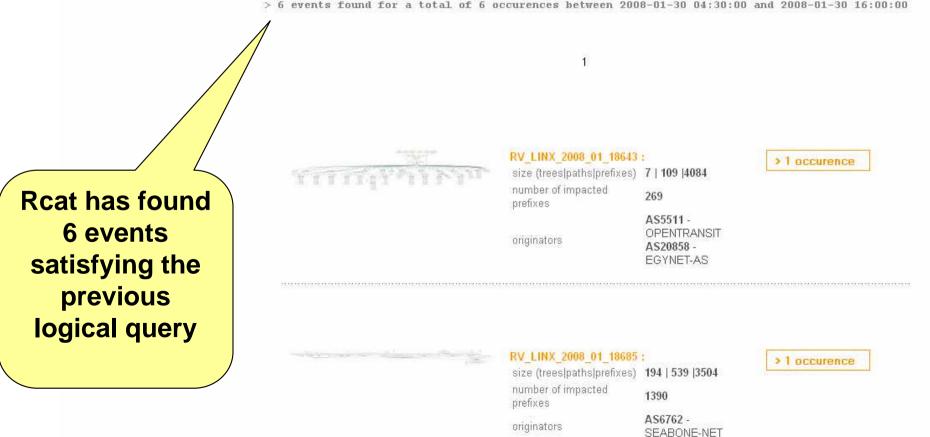
Ori8452))

events
characters

Nile Online orignates

The final Rcat logical query to get all the Egyptian events is therefore:







#### RV LINX 2008 01 18643;

size (trees|paths|prefixes) 7 | 109 |4084

number of impacted prefixes

269

AS5511 -

originators OPENTRANSIT

AS20858 -EGYNET-AS > 1 occurence 2008-01-30 04:38:47 Date of the occurence is near the first peak



#### RV\_LINX 2008 01 18685:

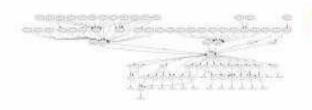
size (trees|paths|prefixes) 194 | 539 |3504

number of impacted prefixes

1390

originators

AS6762 -SEABONE-NET > 1 occurence 2008-01-30 04:49:13 Date of the occurence is near the first peak



#### RV\_LINX\_2008\_01\_18952:

size (trees|paths|prefixes) 42 | 598 |5538

number of impacted prefixes

459

originators AS67

AS6762 -SEABONE-NET > 1 occurence 2008-01-30 06:01:21 Date of the occurence is near the second peak



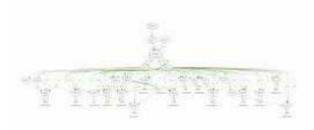
#### RV\_LINX\_2008\_01\_19541:

size (trees|paths|prefixes) 73 | 789 | 2964 number of impacted prefixes 275

originators AS15412 - FLAG-AS



Date of the occurence is near the third peak



#### RV LINX 2008 01 19575:

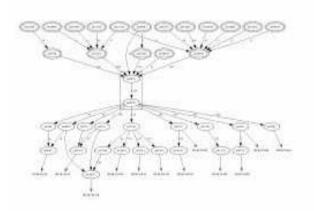
size (trees|paths|prefixes) 4 | 67 |3247 number of impacted prefixes 361

originators AS24863 - AS24863

> 1 occurence

2008-01-30 08:04:37

Date of the occurence is near the third peak



#### RV\_LINX\_2008\_01\_20370:

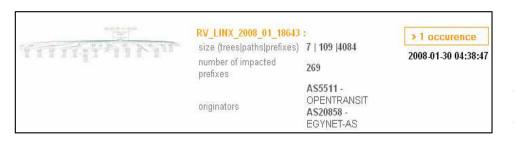
originators

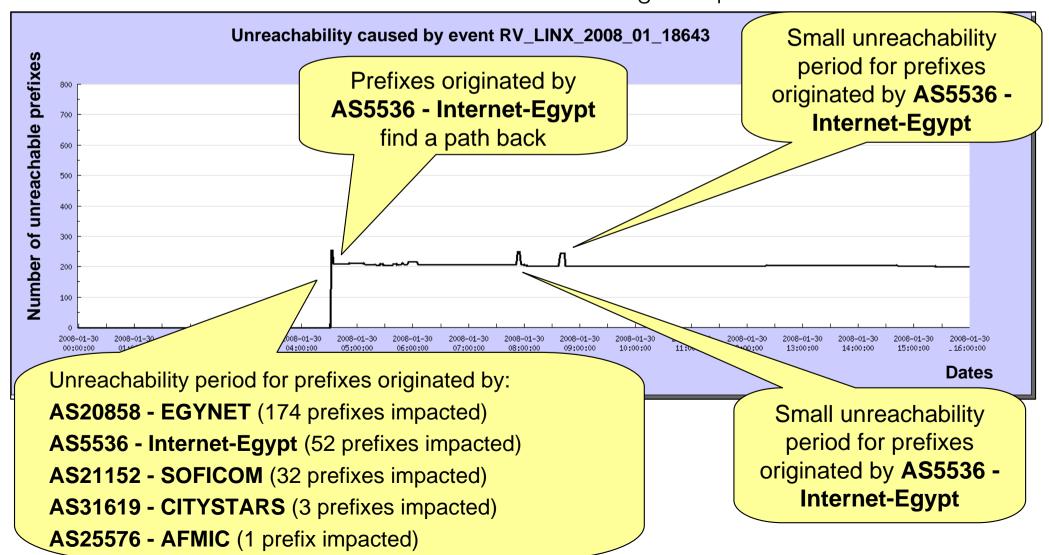
size (trees|paths|prefixes) 17 | 182 |1214

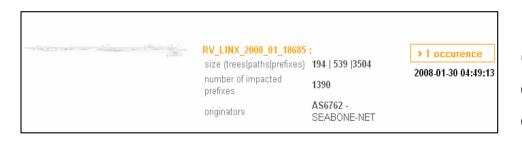
number of impacted prefixes 152

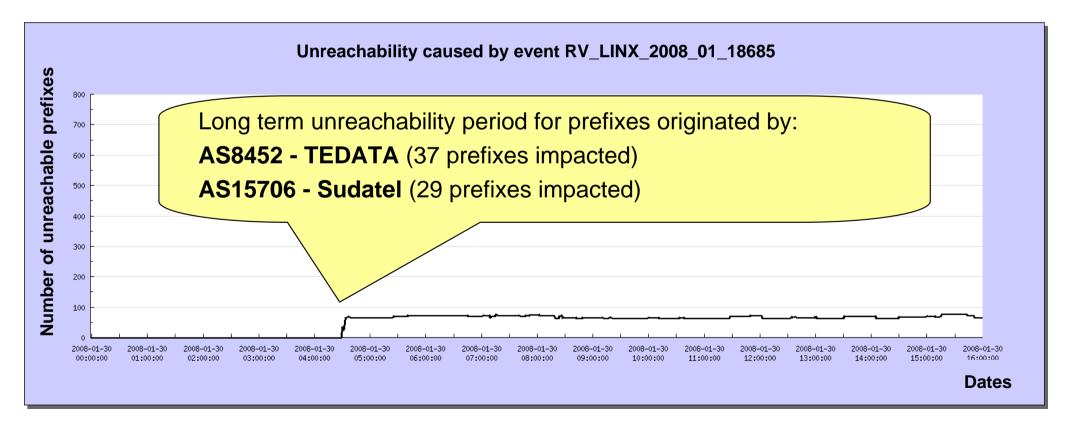
AS6762 -

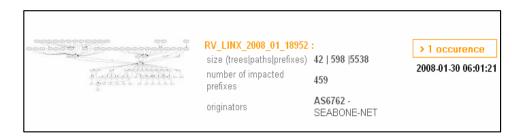
SEABONE-NET AS8452 - TEDATA > 1 occurence 2008-01-30 12:24:55 Date of the occurence is near the fourth peak



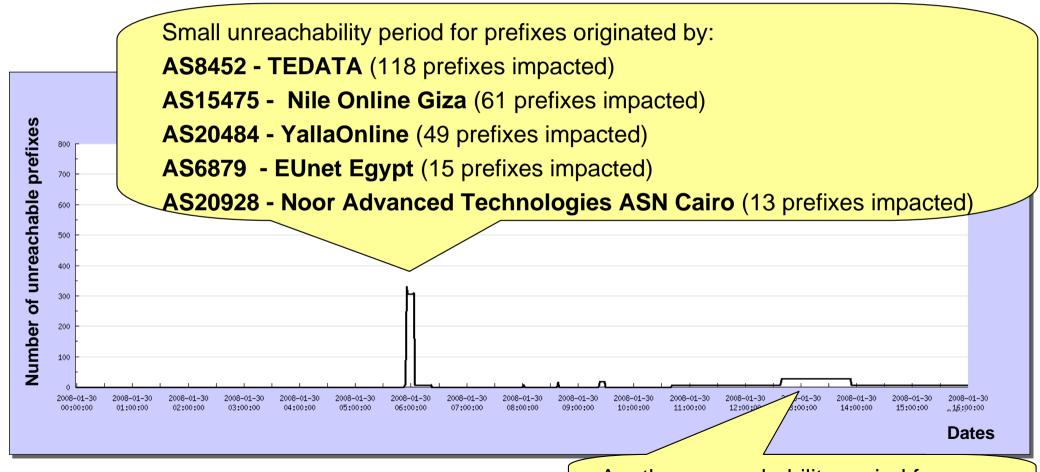




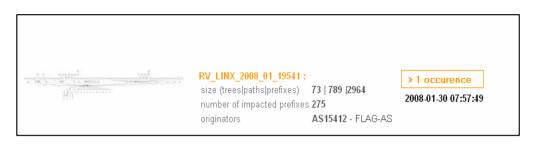


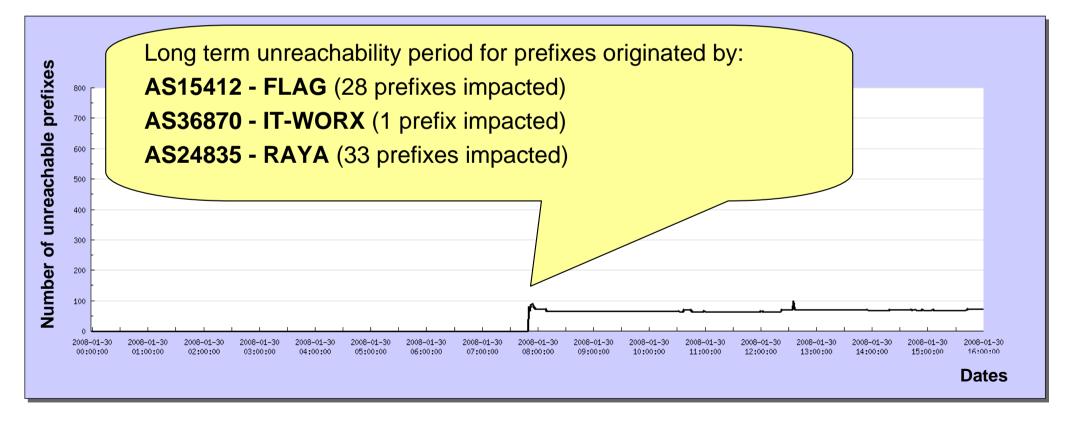


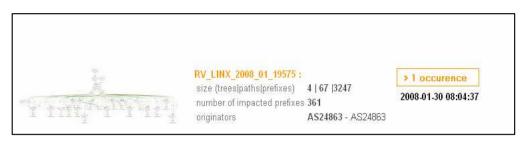
Using Rcat details about this event (impacted prefixes for each origin AS, path exploration for each impacted prefix), we can draw the corresponding unreachability curve and give explanations about it:

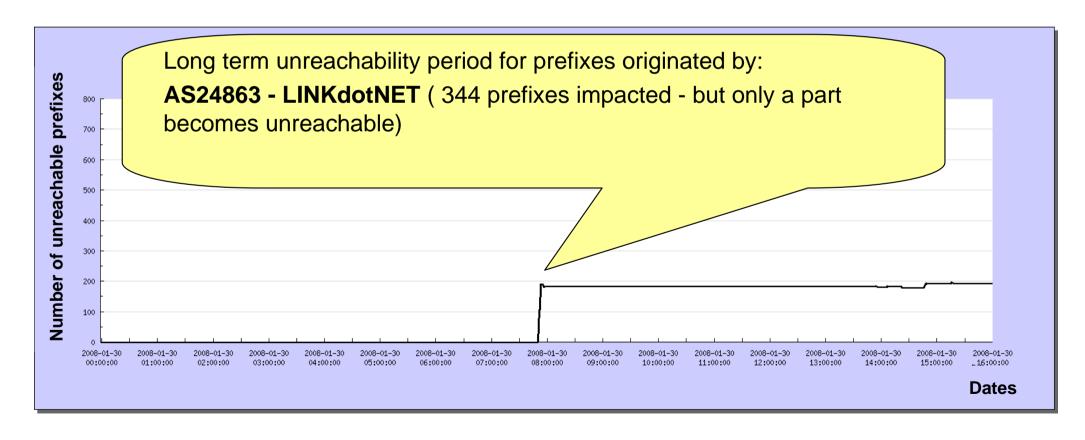


Another unreachability period for some prefixes originated by **AS15475 - NOL** 

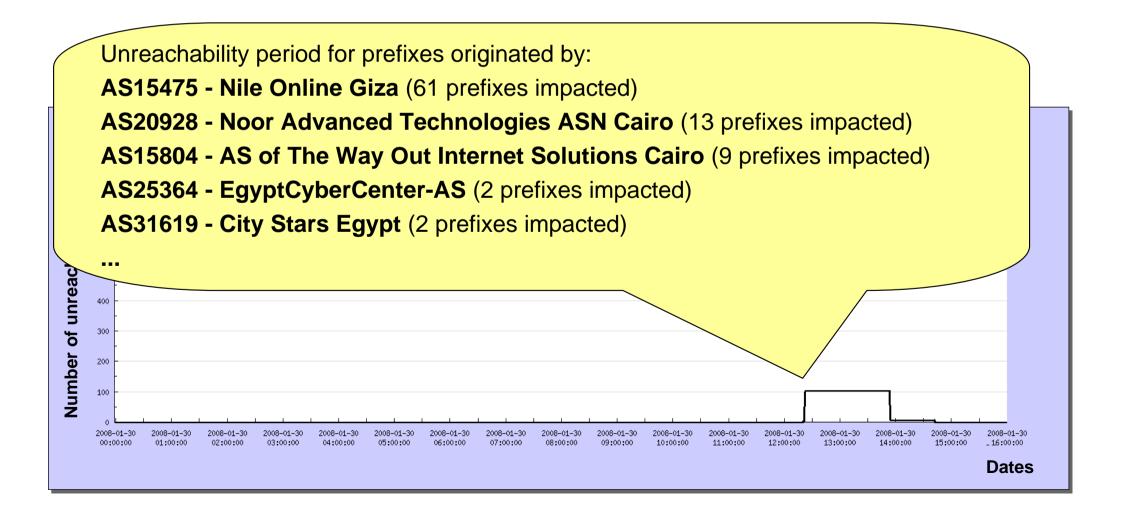




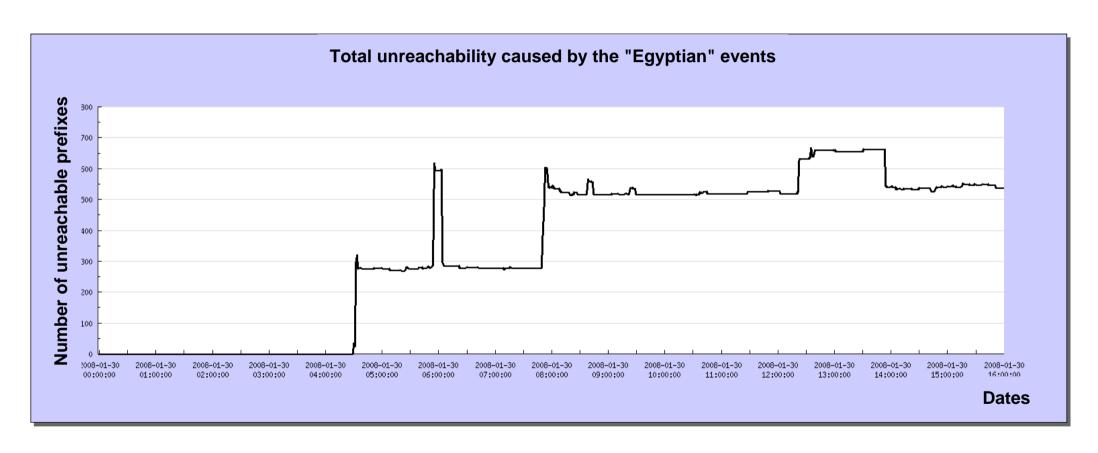




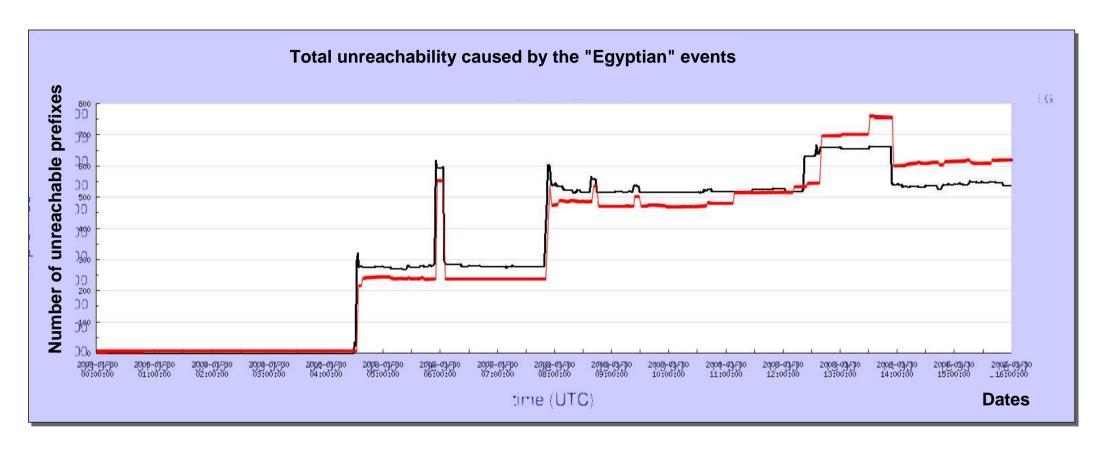




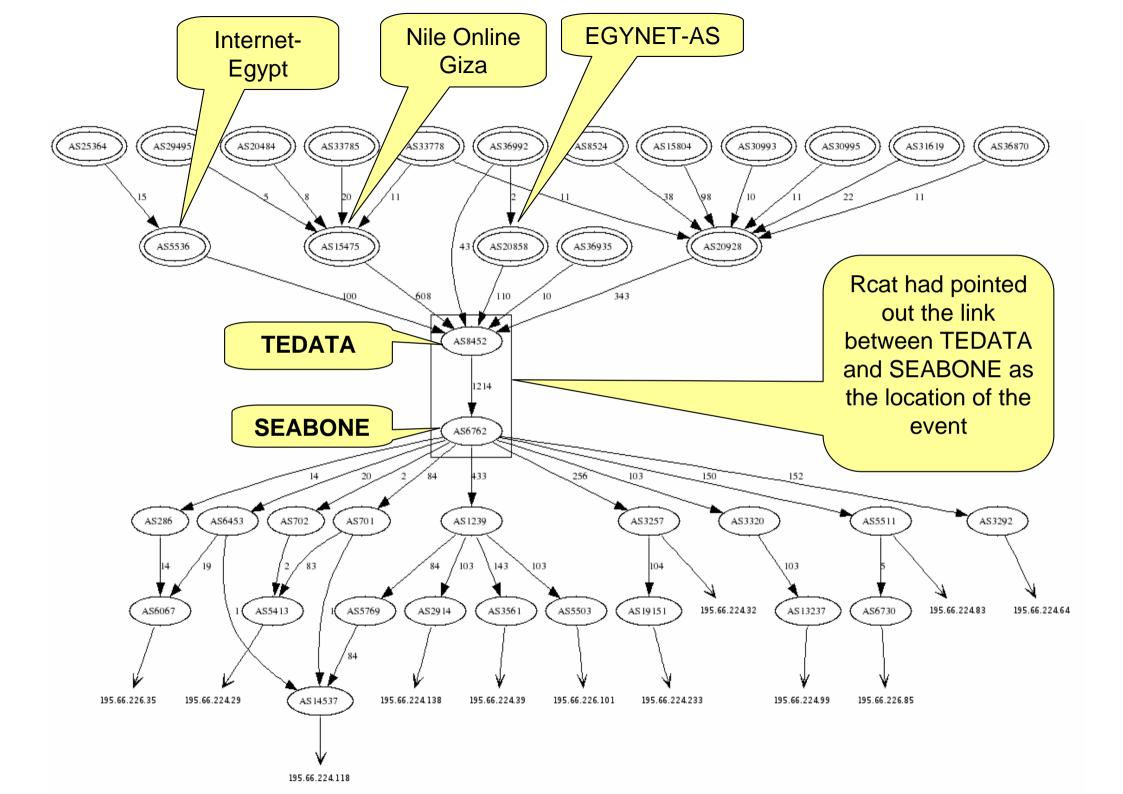
• So plotting the total unreachability caused by these events, we get:



• If we compare with results presented by Renesys we obtain:



- So, we indeed succeeded in rebuilding Renesys' curve using Rcat results, explaining what the different peaks were corresponding to.
- Now, let's see the details Rcat provides for the last event (for instance).

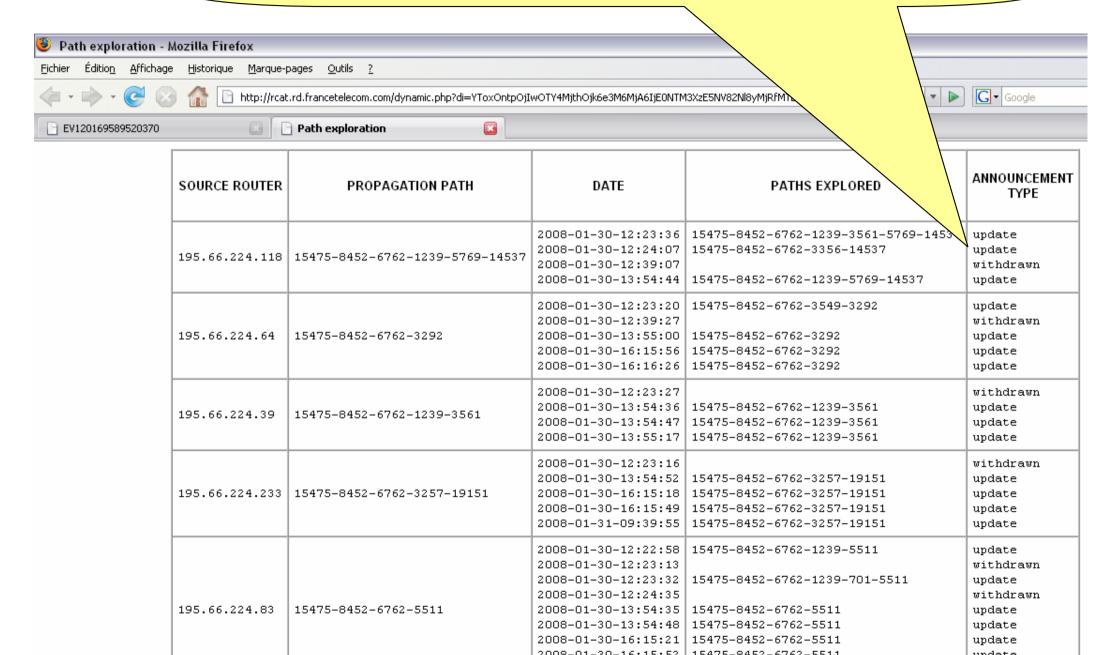


# Impact of the event for the Nile Online Giza's prefixes For every prefix, Rcat displays all the impacted primary paths and specifies when they became unavailable

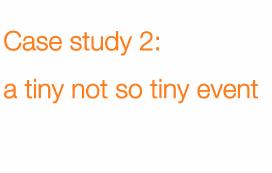


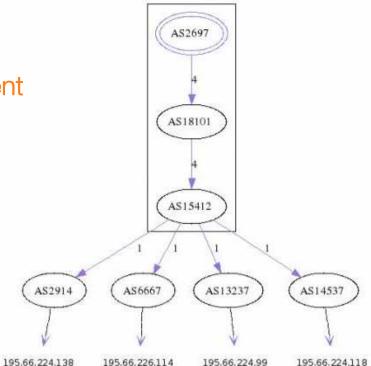
AS15475 - NOL - Nile Online Giza (61 prefixes impacted)				
PREFIX	SOURCE ROUTER	PROPAGATION PATH	UNAVAILABILITY STARTING DATE	
217.53.0.0/16	195.66.224.118 195.66.224.64 195.66.224.39 195.66.224.233 195.66.224.83 195.66.226.101 195.66.224.32 195.66.224.138 195.66.224.138 195.66.224.99 195.66.226.35	15475-15475-15475-15475-15475-15475-8452-6762-701-14537 15475-15475-15475-15475-15475-8452-6762-3292 15475-15475-15475-15475-15475-8452-6762-1239-3561 15475-15475-15475-15475-15475-8452-6762-3257-19151 15475-15475-15475-15475-15475-8452-6762-5511 15475-15475-15475-15475-15475-8452-6762-1239-5503 15475-15475-15475-15475-15475-8452-6762-3257 15475-15475-15475-15475-15475-8452-6762-3257 15475-15475-15475-15475-15475-8452-6762-329-2914 15475-15475-15475-15475-15475-8452-6762-3320-13237 15475-15475-15475-15475-15475-8452-6762-286-6067	2008-01-30 12:23:28 2008-01-30 12:23:20 2008-01-30 12:23:27 2008-01-30 12:23:16 2008-01-30 12:22:58 2008-01-30 12:23:46 2008-01-30 12:22:51 2008-01-30 12:23:46 2008-01-30 12:23:46 2008-01-30 12:23:45 2008-01-30 12:23:15	
217.54.192.0/18	195.66.224.29 195.66.224.118 195.66.224.64 195.66.224.39 195.66.224.233 195.66.224.83 195.66.224.131 195.66.224.32 195.66.224.138 195.66.224.99	15475-15475-15475-15475-15475-15475-8452-6762-701-5413  15475-8452-6762-1239-5769-14537 15475-8452-6762-3292 15475-8452-6762-3257-19151 15475-8452-6762-3257-19151 15475-8452-6762-1239-5503 15475-8452-6762-3257 15475-8452-6762-1239-2914 15475-8452-6762-3320-13237	2008-01-30 12:23:30  2008-01-30 12:23:36 2008-01-30 12:23:20 2008-01-30 12:23:27 2008-01-30 12:23:16 2008-01-30 12:22:58 2008-01-30 12:23:46 2008-01-30 12:22:51 2008-01-30 12:23:46 2008-01-30 12:23:46	
217.54.160.0/20	195.66.224.118 195.66.224.64 195.66.224.39 195.66.224.233 195.66.224.83 195.66.226.101 195.66.224.32	15475-8452-6762-1239-5769-14537 15475-8452-6762-3292 15475-8452-6762-1239-3561 15475-8452-6762-3257-19151 15475-8452-6762-5511 15475-8452-6762-1239-5503 15475-8452-6762-3257	2008-01-30 12:23:36 2008-01-30 12:23:20 2008-01-30 12:23:27 2008-01-30 12:23:16 2008-01-30 12:22:58 2008-01-30 12:23:46 2008-01-30 12:22:51	

## Clicking on a prefix we see the path exploration undergone by the routers Pointing out the unreachability period



# Case study 2: A tiny not so tiny event





TIME AT WHICH THE EVENT WAS EXTRACTED

2008-02-07 22:33:49

#### SIZE OF THE EVENT

Number of different origin ASs whose paths were impacted Number of different prefixes impacted Number of different paths impacted, no matter the prefixes announced Number of different paths impacted, taking into account the prefixes announced 1 1 4 4 A small event at first sight:

just one prefix impacted ...

just 4 routers loosing their primary paths

. . .

#### NUMBER OF TIMES THIS EVENT HAS OCCURED IN THE MONTH

#### CENSORED

INFERRED ORIGINATORS

AS2697 - AS18101 AS15412 - AS18101

AS2697 - ERX-ERNET-AS Education and Research Network AS18101 - RIL-IDC Reliance Infocom Ltd Internet Data Centre.

AS15412 - FLAG-AS Flag Telecom Global Internet AS

IMPACTED ORIGIN ASs

AS2697 - ERX-ERNET-AS - Education and Research Network

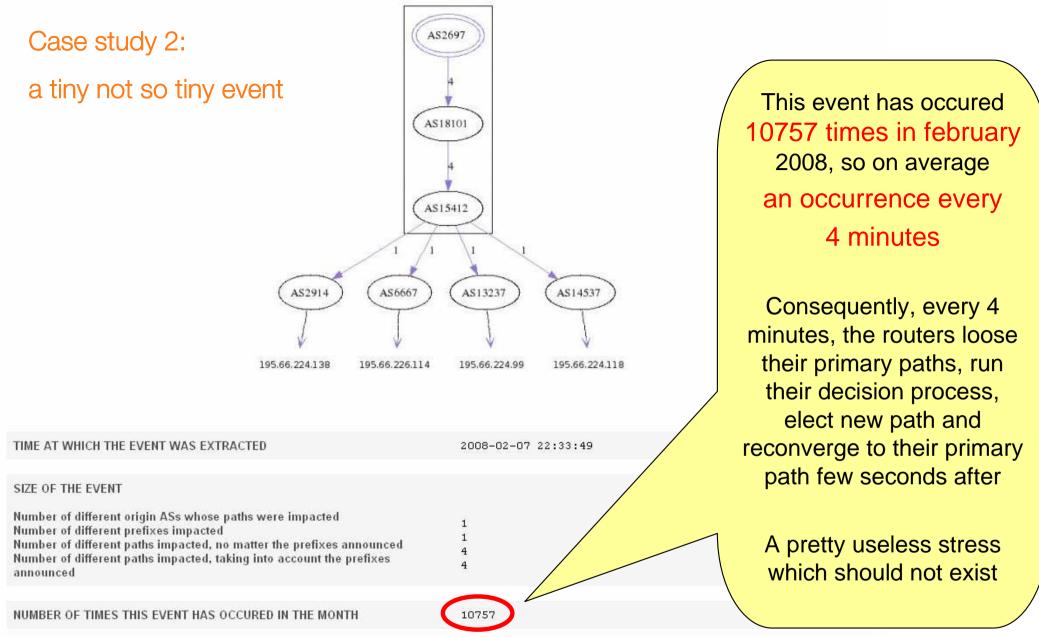
#### Case study 2: a tiny not so tiny event

SOURCE ROUTER	PROPAGATION PATH	DATE	PATHS EXPLORED	ANNOUNCEMENT TYPE
195.66.224.118	2697-18101-15412-14537	2008-02-07-22:33:13 2008-02-07-22:33:13 2008-02-07-22:33:13 2008-02-07-22:33:37	2697-18101-15412-2914-701-14537 2697-18101-15412-2914-6453-5769-14537 2697-18101-15412-6461-14537 2697-18101-15412-14537	update update update update
195.66.224.138	2697-18101-15412-2914	2008-02-07-22:33:14 2008-02-07-22:33:16	2697-18101-15412-2914	withdrawn update
195.66.226.114	2697-18101-15412-6667	2008-02-07-22:33:14 2008-02-07-22:33:14 2008-02-07-22:33:15	2697-18101-15412-2914-3549-6667 2697-18101-15412-6667	withdrawn update update
195.66.224.99	2697-18101-15412-13237	2008-02-07-22:33:13 2008-02-07-22:33:13 2008-02-07-22:33:15	2697-18101-15412-2914-3549-13237 2697-18101-15412-13237	withdrawn update update

Fast reconvergence: the event lasts from 1 to 24 second depending on the router observed

Neglectable unreachability: at most 2 seconds

Yes, but ...

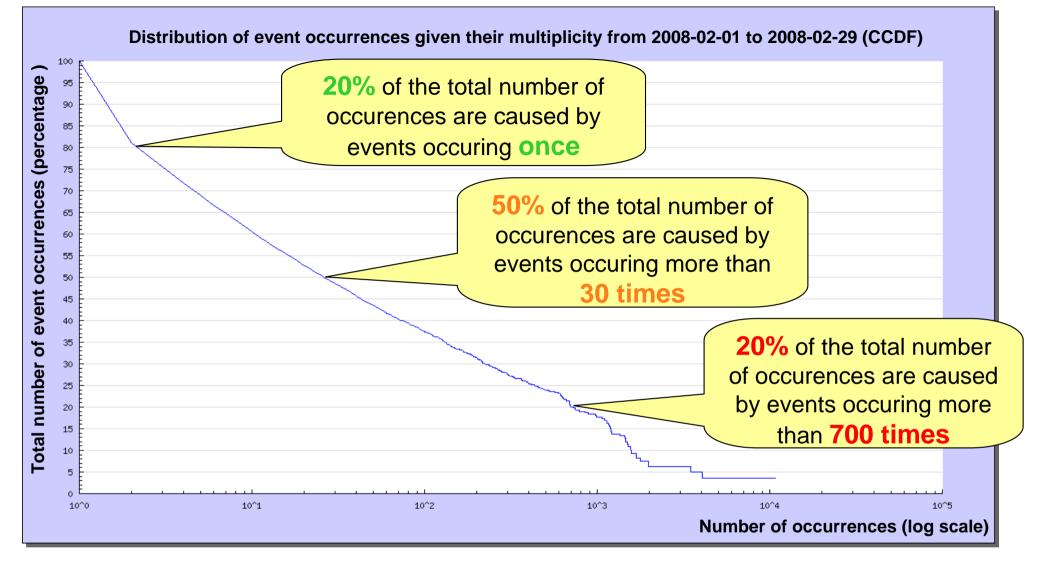


INFERRED ORIGINATORS

AS2697 - AS18101 AS15412 - AS18101

AS2697 - ERX-ERNET-AS Education and Research Network
AS18101 - RIL-IDC Reliance Infocom Ltd Internet Data
Centre,
AS15412 - FLAG-AS Flag Telecom Global Internet AS

IMPACTED ORIGIN ASs AS2697 - ERX-ERNET-AS - Education and Research Network



- Fixing events which occur so many times would reduce tremendously the rate of BGP updates and thus the stress on routers.
- Rcat can point out such events, allowing network operators to find out why they occur and to fix them.

## thank you



